Kaique Savi

Head of Technology

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Full-stack engineer with 3+ years building and running production SaaS for the telecom sector. At DELIPE I grew from junior developer to Head of Technology and own the platform behind its products, including an AI monitoring product used daily by 200+ internet service providers. Focus on TypeScript, Node.js, PostgreSQL, queues, applied AI (Claude and OpenAI) and MCP servers.

EXPERIENCE

Head of Technology · DELIPE — Jun 2026 — now

- Built DELIPE - OS, the company's management system: from the sale in the CRM to account management and delivering the work, with KPIs at every stage.
- Added an MCP server to it, so you can look things up and operate the system by talking to Claude.
- Went through our cloud costs with the team and we turned off what was running for nothing.
- Set up error monitoring where AI helps understand the problem and suggests a fix.
- Take care, with the team, of the habits that save headaches: keeping each customer's data apart, validating webhooks, rate limiting and rotating credentials safely.

TypeScript · Fastify · PostgreSQL · Drizzle · Redis · BullMQ · React · Docker · Claude API

Full-Stack Developer (mid-level) · DELIPE — May 2025 — Jun 2026

- Worked on the backend of the AI monitoring product, which analyzes meetings, calls and support chats and helps ISP teams improve.
- Built an API that generates marketing artwork with AI.
- Integrated a lot of things: ISP management systems (IXC, Hubsoft, MK, SGP), support platforms, telephony and WhatsApp.
- Built ETLs and n8n flows, plus a few Power BI dashboards.

NestJS · Drizzle · BullMQ · Python · LightGBM · n8n · Power BI · OpenAI · Whisper

Full-Stack Developer (junior) · DELIPE — May 2023 — Sep 2025

- Built lots of websites and landing pages (more than 150) for ISPs and for DELIPE itself, with Astro, React and TypeScript.
- Built the front end of an NPS survey and a WooCommerce integration.
- Learned Docker and Linux by putting services live (and taking a few down along the way).

Astro · React · TypeScript · Docker Swarm · Linux

SELECTED PROJECTS

DELIPE - OS · started it from scratch and still look after it

The company's management system, end to end: it starts at the sale (CRM), goes through managing the client accounts and ends with delivering the work, with KPIs on every pipeline. You can use all of it by talking to Claude.

AI monitoring for ISPs · looked after the AI and churn prediction

A SaaS used by internet providers: the AI reads support and sales conversations, points out what could be better, flags who might cancel and answers managers about their own system's data.

AI monitoring · AI

The AI that keeps an eye on DELIPE's sales team: it analyzes meetings and calls and flags what needs attention. A rep sends a WhatsApp voice note and the lead shows up in the CRM, ready.

GEO · AI visibility · a module I built in the team's Hub
Shows how ChatGPT, Claude, Gemini and Perplexity talk about an ISP's brand in each city, and what can be done to improve it.

isp-analytics-mcp `github.com/KaiqueSavi/isp-analytics-mcp`
MCP server that gives an agent business-level tools over a fictional ISP (churn, delinquency, cohorts, sales) instead of a raw database dump.

EDUCATION

Artificial Intelligence (undergraduate) · FIAP, São Paulo, Brazil — Jan 2026 — Jan 2028 · in progress
machine learning, data engineering, computer vision, IoT and cloud

Winner of FIAP Global Solution 2025 · Future at Work (11/2025)

- **Fintech API** (Java): The project that won Global Solution 2025 (Future at Work): a REST API for a digital bank, with users, accounts, cards, transactions, investments and rewards, plus JWT authentication.
- **OrbiTerra** (Global Solution): Water-stress risk for coffee crops fusing satellite data (NDVI/LST) with an ESP32 soil sensor. With the sensor, Random Forest accuracy goes from 83.9% to 97.4% under temporal validation.

Technical high school degree in Business Administration, Escola Municipal Dr. Leandro Franceschini (2021–2024).

TOOLBOX

Backend: TypeScript, Node.js, NestJS, Fastify, PostgreSQL, Drizzle, Prisma, Redis, BullMQ, Zod

Frontend: React, Next.js, Astro, Vite, Tailwind, TanStack Query

Data & AI: Python, Claude API, OpenAI, Whisper, MCP, LightGBM, XGBoost, SHAP, n8n, Power BI, BigQuery

Infra: Docker, Kamal, Cloudflare, Railway, Supabase, GlitchTip / Sentry, Linux